



PEST TYPE	DOMESTIC CHARGE	DOMESTIC CHARGES FOR HOUSEHOLDERS ON QUALIFYING BENEFITS	COMMERCIAL CHARGE (all charges exclusive of materials costs)	NOTES
Rats	£100	Free*	£80/hr	Domestic charge applies for up to 3 visits to the property and applies to single, occupied premises not in multiple occupation. Communal gardens are charged at the commercial rate. Only one free treatment is permitted in any 12 month period. Additional treatments during this time are £80.
Mice	£120	£120	£80/hr	Domestic charge applies for up to 3 visits to the property. Any additional visits required will be charged at £35 each.
Squirrels	£150	£150	£80/hr	Domestic charge applies for up to 4 visits to the property. Any additional visits required will be charged at £35 each (£28 concessionary price).
Fleas	From £90	From £72*	£80/hr	Domestic charge covers 1 visit to the property to treat a two-bedroom property. For larger properties add £10 (£8 concessionary price) per additional bedroom.
Cockroaches	£141	£113*	£80/hr	Domestic charge covers 2 visits to the property. Any additional visits required will be charged at the commercial rate (0r 80% thereof for concessionary rates).
Bedbugs	From £180	From £144*	£80/hr	Domestic charge covers 2 visits to the property for up to two rooms treated. Additional rooms are charged at £51 each (£41 concessionary price). Any additional visits required will be charged at the commercial rate (0r 80% thereof for concessionary rates). A charge of £28 will apply if the client has failed to prepare rooms correctly. This is payable before any further work is booked.
Pharaoh ants	£159	£127*	£80/hr	Domestic charge covers 2 visits to the property. Any additional visits required will be charged at the commercial rate (0r 80% thereof for concessionary rates).
Garden ants	£85	£85	£80/hr	Per treatment.
Wasps	£60	£60	£60	Charges are for the treatment of a single wasp nest and do not cover removal – which is rarely necessary. Additional nests treated at the same time are charged at £22 each.
Contracts	N/A	N/A	Subject to quotation.	Contact the Pest Control Service to arrange a survey and quotation.

***Subject to notes 1 and 2 below**

GENERAL NOTES

1. Qualifying benefits

The concessionary prices shown only apply where the householder is in receipt of one or more of the following benefits at the time of service delivery: Income Support, Employment Support Allowance, Job Seekers' Allowance, Housing Benefit, Council Tax Benefit (NOT rebate), Pension Credit.

Residents in receipt of Disability Living Allowance will also be eligible to receive the concessionary rate for rat control.

Concessions are also available to young residents who do not qualify for means-testing if a parent or guardian is in receipt of a qualifying benefit.

Local community groups may also receive the concessionary rate if they have an annual turnover of less than £15000.

Clients must state which benefit they are receiving when booking the service and show evidence that they are currently in receipt of the benefit to the officer attending. The failure to do this may result in the service being refused or provided but charged for.

2. Limit on the availability of free rat control

Any household will be able to claim only one free treatment for rats in any 12 month period. Additional treatments within this period will be charged at 80% of the full domestic rate (currently £100) at the time of booking.

3. VAT

All charges are shown inclusive of vat at the current rate.

4. Invoices and payments

It is expected that domestic clients will pay the required fee on or before the day of service delivery. We will not invoice for these services unless in exceptional circumstances. Payments can be made by cash or cheque. Major credit/debit cards are also accepted (except American Express).

An additional administration charge of £5 applies to all invoices.

5. Hourly rates

A minimum of one full hour will be charged on the first visit. Any time spent on site after the first hour on the first visit and on any subsequent visit for the same treatment will be charged per 15 minutes or part thereof.